

JIC UPDATE: 022  
Saturday, May 2, 2026  
Valid 1730ChST



Commonwealth of the Northern Mariana Islands  
**Joint Information Center**

# SINLAKU RECOVERY UPDATE

As of Saturday, May 2, 2026

The Joint Information Center (JIC) continues to coordinate response and recovery messaging following the impacts of Typhoon Sinlaku. Response agencies and partners are working around the clock to restore critical services and support affected communities across Saipan, Tinian, and Rota.

## POWER & WATER

Updates as of May 1, 2026

### POWER RESTORATION SNAPSHOT

Utility	Saipan	Tinian	Rota
Power	100% Offline	100% Offline	Back to Normal Operations
Water	49% Restored (Boil Notice)	98% Operational (Boil Notice)	100% Restored

### Saipan Restoration

#### System Status & Safety

- **Outages:** 15,624 customers remain without power, including 11,769 residential customers.
- **Infrastructure:** A total of 624 power poles are confirmed down.

**FOR MEDIA INQUIRIES:**  
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- **Hazardous Materials:** EPA and FEMA support for hazardous material cleanup, including damaged transformers, has begun. As of 04/30/2026, there have been a total of 46 transformers retrieved.

### Transmission & Feeder Updates

- **Feeder 1 & 3, Partial 1** to the Hospital was initially energized at 4:00PM on 04/19/2026; The hospital remains running on emergency backup generator to allow CUC to continue restoration services at the Power Plant no. 1 and take on additional load to critical facilities.
  - CUC successfully energized portions of Feeder 1 from Power Plant no. 1 with diesel engine #1 (DE1). The transfer of load between Power Plant no. 4 load to the Power Plant no. 1 was performed prior to energizing portions of Feeder 1.
- **Feeder 4:** Completed restoration work of clearing down wooden poles from Kagman Main Road. Completed restoration work at the KG 131 well, Kagman Booster overhead power lines to the generator. Completed the installation of 4 power poles on Feeder 4, 1st Partial from Power Plant no. 1 towards the Governor's Office.
  - Work in Progress:
    - FEMA Debris Task Force cleared access to all primary and secondary roads and cut down power poles.
    - Restoration work in progress to install 1 concrete power pole toward the CUC water facility.
- **Feeder 7:** Currently restringing and re-framing conductors at the As Matuis Water Wells.
  - Work in Progress:
    - Restringing and re-framing conductors on the 1st Partial. o Troubleshooting transformers in the As Matuis water wells.
- **Kiya 1:** Completed ongoing restoration work of restringing, reframing of conductors towards the Isley and Obyan water wells from Power Plant no. 3.
  - Work in Progress:
    - Straightening of concrete power poles along Kiya1/2 double circuit.
- **Kiya 3:** Completed the restoration work at the S3 Lift Station, the facility has been isolated and ready to be energized. All pad-mounted transformers, customers who were isolated are awaiting the linecrew to open fuse cut-outs ready to be energized.
  - FEMA Debris Task Force cleared access to Chalan Kiya Road.
  - Restringing and framing of conductors on Beach Road and Chalan Msgr. Guerrero (former Atkins Kroll intersection) to the Garapan Fishing Base (near Horiguchi Building)
- **Kiya Substation:** Installation of FEMA generator completed on 04/28/2026. Pending procurement of the substation DC Batteries (20 units of 102AMP Hour)
- **Kiya 4:** Completed clearing of primary lines in Oleai/Falufula and Susupe (near Mt. Carmel Cathedral).

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- Work in Progress:
  - Restringing and reframing of primary lines on Kiya 4, 1st Partial (near NAPA Auto Parts to the Ada Gym).

**Current Stats as of 04/30/2026: 624 poles down (46 concrete poles installed) | 552 transformers down | 15,624 total customers out (11,769 residences).**

**Saipan Power Generation Facilities**

Facility	Status Update
Plants 1 & 2	Preliminary damage assessments are completed. A contractor started repairs of side walls to prevent further water ingress into the switchgears and protect the generators-80% complete. <b>Diesel Engine (DE#1) online with 5.5MW as of 05/01/2026.</b>
Plant 3	The backup generator is operational. <b>Total energy production as of 05/01/2026 is 2,545kWh as of 05/01/2026.</b>
Plant 4	Operational with a peak load recorded at 1MW. <b>Energy production is 13,926kWh for 04/29/2026. Energy load was transferred to Power Plant no. 1 today, 05/01/2026 to energize critical facilities.</b>
Aggreko	Coordination began with CUC Power Plant no. 4 and Aggreko to begin synchronization prior to taking on additional electrical load.

**Tinian & Rota Restoration**

- **Tinian:** Feeder assessments are 90% complete; **111 poles and 60 transformers are confirmed down as of 4/27/2026.** All feeders remain **offline** (1,059 customers out).
  - Number of down power poles: 111 as of 04/30/2026

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- Number of transformers: 60 as of 04/30/2026
- Linear foot of down aluminum conductors: 53,164 of 556 conductors as of 04/30/2026
- Number of damaged streetlights: 89 as of 04/30/2026
- Number of residential weather heads damaged: 116 as of 04/30/2026
- Rota line crew (5 staff) arrived on 04/27/2026 to assist with restoration.
- **Work in Progress**
- Ongoing retrieval of power meters from customers with generators and solar PV and debris removal.
- Coordination meeting with USACE for debris clearing and assessment of damaged and leaking transformers for retrieval.
- Feeder 3: Completed replacement & re-sagging 3.5 spans of 556 conductors, reframed wooden crossarms, replaced distribution hardware such as saddle Page 4 pins, insulators, machine bolts, washers and isolated customers on Feeder 3 towards the Maui 2 well.
- Tinian Power Generation:
  - Major damages to power plant structure. Ongoing assessments, debris removal, clean-up of facility and securing engines & auxiliaries, switchgear, substation areas and security fence line repairs.
  - (No Change) CUC Saipan Engineering team assessed the Power Plant System on 04/20/2026 and 04/23/2026.
  - An additional assessment was performed on 04/25/2026.
  - Station power backup generator is operational and online as of 04/29/2026.
- **Rota:** 100% of primary lines are energized on Feeders 1 and 2. Only 8 customers remain without power due to individual infrastructure damage.

## **WATER RESTORATION**

### Saipan Water

- **Current Production:** Statistics will be updated in the following situational report on May 3, 2026.
- **Customer Access:** 49% (4,311 of 8,758 customers).
- **Infrastructure:** 59% (80 of 138) of wells and facilities are online. 25 are on the CUC power grid; 32 wells are on CUC generator.

**⚠️ BOIL WATER NOTICE REMAINS IN EFFECT.**

**Saipan Filling Stations (Effective 04/30)**

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- Capitol Hill Water Filling Station | Open 8AM - 6PM DAILY
- Puerto Rico Water Filling Station | Open 8AM - 11PM DAILY
- Chalan Kanoa Water Filling Station | Open 8AM - 11PM DAILY
- Tutturam – San Vicente Water Filling Station | Open 8AM - 11PM DAILY

**Effective Friday, May 1, 2026 the KOBLERVILLE and KAGMAN WATER FILLING STATIONS will be **CLOSED**.**

Tank Service Area (TSA)	Estimated Customers with Water		No. of Customers
	Count	Percent	
As Matuis	212	45%	470
Kannat Tabla	0	0%	764
As Terlaje	299	95%	315
Capitol Hill	427	98%	436
Puerto Rico	534	65%	822
Agag	290	100%	290
Rapagao	132	85%	155
Calhoun	118	25%	471
Dandan	146	20%	730
Gualo Rai	145	95%	153
Isley/Koblerville	575	30%	1,918
Kagman	1,088	100%	1,088
San Vicente	199	20%	993
Papago	145	95%	153
<b>Total</b>	<b>4,311</b>	<b>49%</b>	<b>8,758</b>

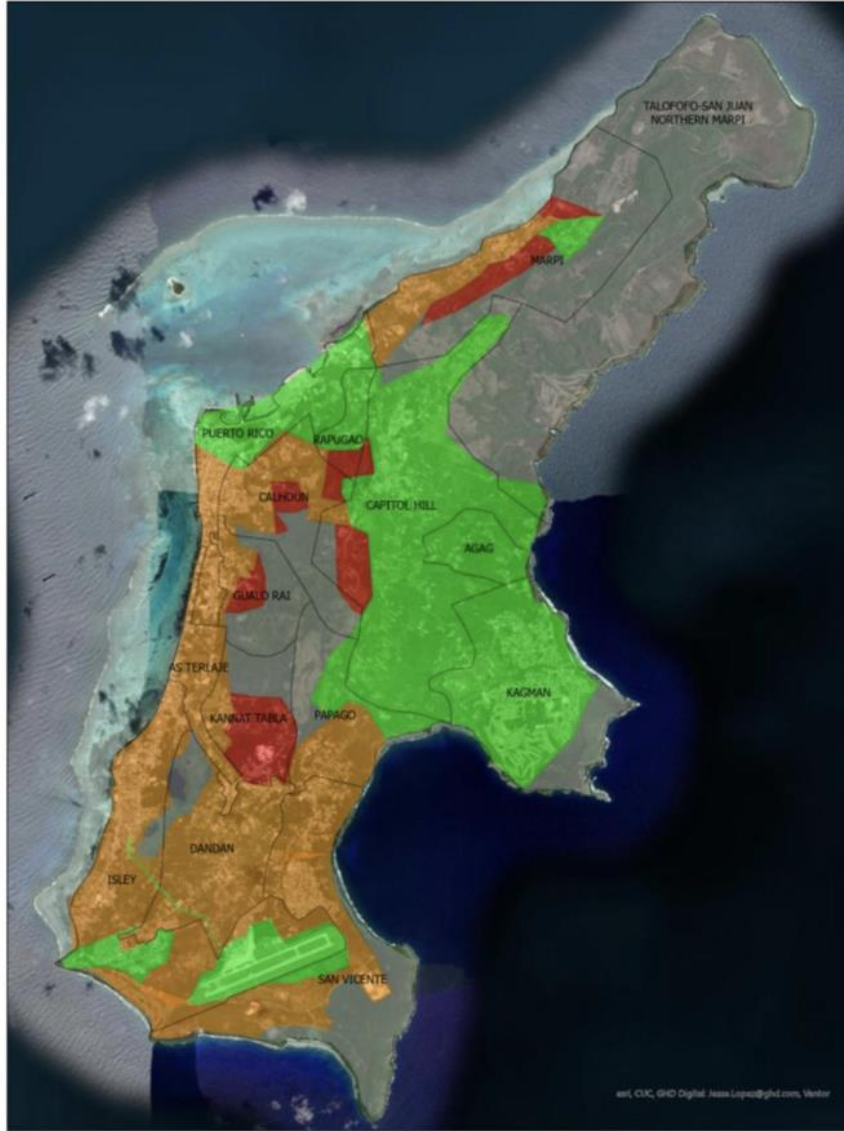
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**Saipan Areas Receiving Water 4/30/2026 1400**



0 1 2 4 Kilometers

**Time Online**  
24-hour Availability  
Approx 8am-12pm  
Water Not Available  
Not Served by CUC  
Water

**TSA Boundary**  
TSA Boundary



### Saipan Wastewater

- All CUC wastewater facilities remain without grid power; operations continue using emergency generators.

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- 12 lift stations running on CUC generators; 13 supported by portable generators (rotational use).
- Agingan Wastewater Treatment Plant operating on a FEMA-monitored and fueled generator; 5 facilities now operational with FEMA generators (A1, A3, A4, A5 Lift Stations and Sadog Tasi WWTP) as of 04/29.
- 6 lift stations currently bypassed using septic hauler trucks to prevent overflows.
- FOG (Fats, Oils, and Grease) program resumed; prioritizing damage assessments.
- 6 lift stations require weather head replacements (A9, A13, W8, S1, S8, T1); repairs pending.

## Tinian Water Update

- **Water Service:** 98% online; 861 total customers (679 residential).
- **Damage Assessment:** Damages were observed on the roof of the Tinian Water Tank. Engineering performed a damage assessment for the tank and Maui 2 booster station on 04/29/2026. Pending cost estimate for the temporary and permanent repairs to the water tank roof.
- **System Operations:** Maui 2 well running on backup generator.

**⚠️ BOIL WATER NOTICE REMAINS IN EFFECT.**

## Rota Water Update

- **System Status:** 100% online; 863 total customers (681 residential).
- **Notice:** Precautionary Boil Water Notice was officially canceled as of April 22, 2026.
- **Infrastructure:** Solar chlorination system is non-operational; CUC is using an alternative chlorination source.

# PUBLIC WORKS

**NO CHANGE FROM PREVIOUS SITREP**

## As Gonno Temporary Debris Waste Disposal Site

- The As Gonno Temporary Debris Waste Disposal Site was opened on April 28, 2026 at 10AM to receive green waste.
  - Operating Hours moving forward will be 8:00AM - 5:00PM daily.
  - Other typhoon-related debris will be collected at a later date and announced through official channels.

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## **COMMUNICATIONS**

**NO CHANGE FROM PREVIOUS SITREP**

### Network Coverage Overview

- **Provider 1 Statistics:** Saipan (97%), Rota (100%), Tinian (55%).
- **Provider 2 Statistics:** Rota (100% on Mobile Services), Tinian (100% Restored) Saipan (Most of the island has been restored).

### Restored Areas: Saipan

- **Newly Restored:** Navy Hill, Sadog Tasi, San Vicente
- **Active Sectors:** Grandvrio, China Town, Dandan, Mt. Tapochao, Kagman, Kensington Hotel, Sasha Building (Quarter Master), DSebastian Building (Tanapag), MH2 Building (Puerto Rico), Lower Base (CUC Plant), Paradiso Resort, Crowne Plaza, Torres Building (Sugar King), Hermans Bakery, CNMI Homeland Security, Finasisu, Kiyu-Ville, Koblerville Village, Nauru Building, Afetna Supermarket, Thunder Chicken, RJ Plaza, Airport, and Gualo Rai BECQ.

### Restored Areas: Tinian

- **Status:** 100% restored on mobile services.
- **Active Sectors:** Fleming Hotel, Carolina Heights, Tinian Airport, Marpo Village

### Rota

- **Status:** 100% restored on mobile services.
- **Rota Home Services Update:** Approximately 75% of customers with Home Internet, Cable TV, and Home Phone services have been restored. Work continues.

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## FUEL AVAILABILITY

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Island	Provider	Locations & Hours
Saipan	Shell	Highway Express (6:00 AM – 7:00 PM) <b>Dandan and San Roque** (24 HOURS)</b> <i>**Dandan and San Roque are designated sites for First Responders &amp; All Customers.</i> <b>Susupe - Undergoing Maintenance</b>
	Mobil	Garapan (6:00AM - 8:15PM; 9:45PM - 6:00AM) Chalan Kiya, Chalan Piao, Middle Road, Koblerville, Sadog Tasi, San Vicente, Susupe (7:00AM - 7:00PM AS OF APRIL 30, 2026)
Tinian	Tinian Fuel Services	7:00 AM – 6:00 PM
Rota	Multiple	Luta Gas & Sasanhaya (6:00 AM – 7:00 PM)

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## **PUBLIC TRANSPORTATION**

**NO CHANGE FROM PREVIOUS SITREP**

**Commonwealth Office of Transit Authority**  
**From 4/10/2026 to 4/30/2026 - 450 TRANSPORTS**

### Current Operations

- Call-A-Ride Rota (CARR) is fully operational.
- Call-A-Ride Saipan (CARS) is only operating for essential trips (hemodialysis, prescription refills, clinic visits, and scheduled appointments).
- Fixed Route Blue Line 1B is operational under modified service hours. Operational hours are Sunday-Saturday from 6:30AM to 5:30PM.
- Call-A-Ride Tinian (CART) is fully operational. Please call (670) 236-2682 to make your reservations.

## **SHELTERS & HOUSING**

### Saipan Shelters & Housing

- Marianas High School (1)
- Marianas High School (2)
- Oleai Head Start
- Koblerville Elementary School
- Kagman Community Center
- Kagman High School
- Dandan Head Start
- Garapan Elementary School
- DCCA Kagman Community Center

### Tinian Shelters & Housing

- Tinian Elementary School
- Magdalena M. Hofschneider, Tinian Head Start

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**Current Shelter Population: 442\***

**\*Due to a reporting error, the previously stated figure has been corrected. The total number of shelterees is 442, representing the cumulative count since April 30, 2026.**

## HEALTH & MEDICAL SERVICES

NO CHANGE FROM PREVIOUS SITREP

### Saipan Health & Medical Services

- **CHCC Emergency Dept:** 24/7 Operations.
- **Outpatient Clinics**
  - Family Care: Mon-Sat (8AM–11PM), Sun (3PM–11PM).
  - Children’s/Women’s: 7:30 AM – 4:30 PM.
- **Pharmacy:** 8 AM – 5:30 PM (Drive-thru available). Closed for lunch 12:00–12:30.
- **Samaritan’s Purse:** Daily 8 AM – 8 PM (CHCC Upper Parking Lot).
- **WIC:** Remote services (over-the-phone) have become available.
  - Monday - Friday from 12:30PM to 4:30PM.
- **Mobile Clinics in partnership with Samaritan’s Purse & Team Rubicon**
  - Tuesday, April 28, 2026 - Sunday, May 3, 2026
  - Joeten Kiyu Public Center & San Roque Church from 9AM - 12PM
  - House-to-house across the community from 1:30PM - 5PM
- **Private Clinics:** Medical Associates (8 AM – 4 PM), Isla Community Health - Kagman (9:00 AM – 3:00 PM), Isla Community Health - Southern (8:00 AM - 4:00 PM), Saipan Health Clinic (9:30 AM – 12:30 PM). Sagan Hinemlo Family Clinic (Tuesdays, 8:30 AM - 1:00 PM; Wednesday & Friday, 8:30 AM - 12:00 PM)

### Tinian Health & Medical Services

#### Lucia “Chiang” Villagomez Arizapa Health Center

- **OUTPATIENT PHARMACY**
  - Hours: 8:00 AM – 5:30 PM (Monday – Friday)
  - CLOSED ON WEEKENDS AND HOLIDAYS
- **COMMUNITY OUTREACH** in partnership with Samaritan’s Purse & Team Rubicon
  - Tuesday, April 28, 2026 - Sunday, May 3, 2026
  - Tinian Public Library
  - House-to-house across the community from 7AM - 7PM

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## Rota Health & Medical Services

### Rota Health Center

- Hours: 7:30AM – 4:30PM
- OUTPATIENT PHARMACY
  - 8AM – 5:30 (Monday – Friday)
  - CLOSED ON WEEKENDS AND HOLIDAYS

## The Emergency Prescription Assistance Program

The Emergency Prescription Assistance Program, or EPAP is a federal program that helps uninsured people in disaster areas get the prescription drugs, vaccinations, medical supplies, and equipment that they need.

### **Who qualifies? Answer: People without health insurance**

People who qualify for EPAP can replace certain prescription medicine, medical supplies vaccines and certain pieces medical equipment that were:

- Lost or damaged while evacuating or because of the disaster
- Not refilled before disaster
- Lost or damaged at evacuation shelter

You are ineligible for the EPAP if you have

- Individual health insurance policy
- Employer-sponsored coverage
- Medicare
- Medicaid
- Other third-party coverage

If EPAP is activated in your area after a disaster, follow these steps for help:

- Make sure you qualify for EPAP
- Find out if your prescription or medical supplies are covered by EPAP
- Find a pharmacy participating in EPAP
- Give the pharmacy your medical information

## Mobile Medical Clinic Care Update

**As of 5/1/2026 - 542 Mobile Medical Visits**

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*In partnership with Samaritan's Purse® | Team Rubicon Disaster Response*

## **EDUCATION**

**NO CHANGE FROM PREVIOUS SITREP**

### CNMI Public School System

- Schools Closed/Open: All CNMI Public School System employees will return to work on April 30, 2026, as campus cleanup and safety assessments continue. A Special Board of Education meeting is tentatively planned for May 1, 2026, to help determine next steps, including the timeline for students to return.
- Some campuses remain in use as community shelters under the American Red Cross.
- **FOOD ASSISTANCE – STUDENT MEAL DISTRIBUTION**
  - The CNMI Public School System will begin grab-and-go meal distribution for students starting May 4, 2026, while schools remain closed due to Typhoon Sinlaku impacts.
  - Meals (breakfast and lunch combined) will be available Monday through Friday, 0900–1300, while supplies last, across designated sites on Saipan, Tinian, and Rota.
  - Students must present a valid school ID to receive meals (one meal set per ID). Limited distribution (up to two meal sets) will be available for vehicles without IDs. Private school and Head Start students are also eligible.

### Northern Marianas College

- Northern Marianas College (NMC) has announced that the Spring 2026 term is ending early in response to the ongoing recovery from Super Typhoon Sinlaku.
- To further support students during these challenging times, NMC has activated a dedicated student hotline: (670) 285-2059/7651 available from Monday to Friday from 8:00 a.m. to 5:00 p.m. WhatsApp messaging is an available option as well. More information is available at [www.marianas.edu](http://www.marianas.edu).

### Northern Marianas Technical Institute (NMTech)

- NMTech campus will be open for limited operations for cleaning purposes only as it was flooded and filled with mud. Selected Staff report back to work on Monday to gut ceiling and floor tiles and drywall that has been saturated. All staff will report on Wednesday for

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full campus clean up. Depending on results of clean up will determine opening of campus for emergency services utilization, I.e. culinary classroom.

- **Spring classes will be suspended until the latter part of June 2026.**

## **AIRPORT & PORT OPERATIONS**

NO CHANGE FROM PREVIOUS SITREP

### Saipan International Airport

#### Status

- Daily (daylight) flights available on United Airlines, Micronesian Air Cargo/Connection Services (MACS) and Star Marianas Air (SMA) between Guam, Saipan, Tinian and Rota only. The Airport has no power and is powered by a generator. Limited running water.
- Airport Runway Assessment: Due to damage to navigational aids (navaids), flights are limited to DAYTIME operations only. Federal Aviation Authority (FAA) representatives are on-island to assess the damages to the navaids and the Air Traffic Control Tower. Parts are on order but may take time for it to arrive on the island.
- Additional assistance is being provided by staff from the Guam International Airport Authority to assess the apron and taxiway lights, runway signs and miscellaneous items around the terminal buildings.
- Loading Bridges (Jetways): All six bridges sustained damage, however, Jetway #2 is now operational. Jetway #6 is being repaired now. Two stair-carts will be used as a backup; increasing our enplaning and deplaning to three.
- Perimeter Fence: The perimeter fence line repairs are at 45% complete. Phase 2 is to fabricate chain link gates for all three (3) terminal gates.

#### Flights

- United Airlines resuming daily Guam service (effective April 23, 2026)
  - Arrival: 8:50 AM
  - Departure: 9:55 AM
- MACS and Star Marianas Air (SMA) operating daytime commuter and cargo flights
- **United: Due to the operational complexities caused by Typhoon Sinlaku, United Airlines has made the difficult decision to suspend flights from Narita (NRT) to Saipan (SPN) from May 7 through July 10, 2026.**

#### Capacity & Operations

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- Flights limited to daytime operations only (due to damaged navigational aids)
- 1 operational jetway (#2); Jetway #6 under repair
- 2 stair carts available as backup
- Additional assistance is being provided by staff from the Guam International Airport Authority

### Francisco Manglona Borja/Tinian International Airport

- Open with restrictions
- Humanitarian flights only
- Daytime operations only

### Benjamin Taisacan Manglona International Airport (Rota)

- Open and operational
- Able to receive flights

## **SEAPORT OPERATIONS**

**NO CHANGE FROM PREVIOUS SITREP**

### Current Status

- The Port of Saipan is open for commercial traffic and cargo operations without restrictions. All cargo operations shall be conducted at the discretion and under the coordination of Saipan Stevedore Company and the vessel agent.  
*The backup generator at the main port has been installed and assessments to the dock lights are underway to see if they are conducive for night operations.*
- The Port of Tinian is under Limited Port Heavy Weather Condition (PHWC) WHISKEY. Port facilities are currently open to all commercial traffic. Operations are limited to DAYLIGHT only.
- Rota West Harbor: Due to potential hazards at Berths 1 and 2, the U.S. Coast Guard has ordered a suspension of all cargo delivery loading and discharge at the commercial berths.

### Navigation Safety

- Mariners are advised to use caution when entering or departing waterways
- Report damaged navigation aids to the U.S. Coast Guard Forces Micronesia/Sector Guam Command Center

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# **PUBLIC SAFETY**

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## General Updates

- All beaches on Saipan and Tinian are now open; however, CNMI DPS advises the public to remain cautious as debris may still be present in the water.
- All beaches on Rota remain closed
- All non-essential service fees are temporarily suspended during the recovery period

## Traffic Safety Notice for Saipan

Due to dark intersections and non-functioning traffic signals, motorists are advised to follow these guidelines:

- Complete Stop: Come to a full stop at all intersections
- Right of Way:
  - First vehicle to arrive proceeds first
  - If arriving at the same time, yield to the vehicle on your right
- Left Turns: Yield to oncoming traffic unless you have established the right of way
- Reduce Speed: Slow down well in advance of intersections
- Stay Alert: Treat all non-functioning signals as a 4-way stop
- Use Signals: Clearly indicate your driving intentions

## Pedestrian Safety

- Exercise extra caution, especially at night
- Be aware that street lighting may be limited or unavailable

## Security Operations

- Routine patrols are being conducted at FEMA generators located at water well sites.
- These patrols are aimed at preventing tampering and safeguarding critical infrastructure essential to water distribution.

## Public Services

- The Bureau of Motor Vehicles (BMV) remains closed until further notice.
- All driver's license and registration fees are waived during the closure period.

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DPS remains actively engaged in maintaining public safety, protecting critical resources, and supporting recovery operations across the island.

## **FEDERAL ASSISTANCE**

### **COMMODITY DISTRIBUTION (SAIPAN)**

The CNMI Office of Homeland Security and Emergency Management (HSEM), in coordination with FEMA and non-profit partners, will continue commodity distribution operations to support affected residents. Distribution will include bottled drinking water and Meals Ready-to-Eat (MREs).

#### **Schedule and Locations:**

- **May 4, 2026 | Airport Field | 0900 – Until supplies last**
- **May 6, 2026 | Koblerville Youth Center | 0900 – Until supplies last**
- **May 8, 2026 | Garapan Fishing Base | 0900 – Until supplies last**

Operations will be conducted in accordance with established distribution procedures. Additional sites and distribution dates will be announced as operations continue.

### **POTABLE WATER SUPPORT (SAIPAN)**

Free potable water distribution remains available to support residents during ongoing recovery operations.

**Location: Paupau Beach and Hopwood Middle School**

**Hours: 0700 – 1900 daily**

**Limit: Up to 100 gallons per vehicle**

This water filling station is operated using reverse osmosis systems and is a joint effort between the Federal Emergency Management Agency, CNMI Government, and the United States Air Force.

**FOR MEDIA INQUIRIES:**  
**CNMI JIC COORDINATOR - MIGUEL DANDAN ([miguel.dandan@marianas.edu](mailto:miguel.dandan@marianas.edu))**

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## Food Assistance (NAP) Update

DCCA's Nutrition Assistance Program (NAP) has received USDA approval for emergency waivers to support households impacted by Typhoon Sinlaku.

- **63% Automatic Benefit Replacement:** All active April 2026 NAP recipients will receive a 63% replacement of benefits. No application required; funds will be credited to EBT cards within **5–10 business days**.
- **Hot Food Waiver:** NAP benefits can be used to purchase **hot, prepared foods** from authorized retailers **through May 27, 2026**, territory-wide.

**Please contact the NAP Office for further questions or concerns: (670) 237-2800.**

## FEMA Individual Assistance (IA)

Residents impacted by Super Typhoon Sinlaku may be eligible for FEMA Individual Assistance to support disaster recovery.

### How to Apply

Residents are encouraged to apply as soon as possible using one of the following methods:

- **Online:** DisasterAssistance.gov
- **Mobile:** FEMA App
- **Phone:**
  - (671) 735-1050
  - (800) 621-3362*(Standard long-distance rates may apply)*

**Application time:** Approximately a few minutes

**Reminder:** Residents are encouraged not to delay applying for assistance.

### Eligibility Requirements

FEMA assistance is available to individuals who meet the following criteria:

- U.S. citizens
- Non-citizen nationals
- Qualified aliens

### Types of Assistance Available

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Eligible residents may receive assistance for:

- Temporary housing needs
- Repairs to owner-occupied homes
- Personal property losses
- Medical expenses
- Funeral expenses
- Other serious disaster-related needs not covered by insurance or other sources

## **U.S. Small Business Administration (SBA) Disaster Loan Programs**

The U.S. Small Business Administration (SBA) is offering low-interest disaster loans to homeowners, renters, businesses, and nonprofits impacted by Super Typhoon Sinlaku.

### **Homeowners and Renters**

Eligible residents may apply for loans to:

- Repair or replace primary residences (up to \$500,000)
- Replace personal property, including vehicles (up to \$100,000)
- Access low fixed interest rates with terms up to 30 years
- Receive no payments and no interest for 12 months
- Fund mitigation improvements to reduce future disaster risk

### **Businesses and Nonprofits**

Businesses and nonprofit organizations may apply for loans to:

- Repair or replace physical property damage
- Cover financial losses related to disaster impacts
- Access funding up to \$2 million
- Benefit from low fixed interest rates and extended repayment terms
- Support rebuilding and mitigation improvements

### **Economic Injury Disaster Loans (EIDL)**

Small businesses and nonprofits experiencing revenue loss due to the disaster may apply for Economic Injury Disaster Loans (EIDL) to:

- Meet ordinary and necessary financial obligations

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- Maintain operations during recovery
- Access loans up to \$2 million
- Receive no payments and no interest for 12 months

### How to Apply for SBA Assistance

- Visit: [sba.gov/disaster](https://sba.gov/disaster)
- Call: **(800) 659-2955**
- Dial **7-1-1** for telecommunications relay services

## GENERAL INFO

### Key Contact Information

Service	Contact
Emergency	911
CUC Trouble Desk	670-664-4282 or 670-236-4333
Public Health	670-234-8950
Red Cross	(670) 234-3459
CNMI EOC Hotline	(670)-237-8000 or (670)-287-7106

### Stay Informed

The CNMI Joint Information Center will be verifying and releasing critical information in regards to all response and relief efforts pertaining to Super Typhoon Sinlaku. The public is informed to be aware of false information and rumors that may be spreading.

The official media channels of the CNMI Joint Information Center are the CNMI Office of the Governor and Lt. Governor Facebook and Instagram Pages.

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Facebook: @cnmigovernor

Instagram: @governorcnmi

Website: <https://governor.cnmi.gov/sinlaku-recovery-update/>

CNMI Homeland Security and Emergency Management Facebook:

<https://www.facebook.com/cnmieocswp/>

Commonwealth Utilities Company: [cucgov.org](http://cucgov.org)

Commonwealth Healthcare Corporation: [chcc.health](http://chcc.health)

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