

JIC UPDATE: 017
Monday, April 27, 2026
Valid 1800ChST



Commonwealth of the Northern Mariana Islands
Joint Information Center

SINLAKU RECOVERY UPDATE

As of Monday, April 27, 2026

The Joint Information Center (JIC) continues to coordinate response and recovery messaging following the impacts of Typhoon Sinlaku. Response agencies and partners are working around the clock to restore critical services and support affected communities across Saipan, Tinian, and Rota.

POWER & WATER

POWER RESTORATION SNAPSHOT

Utility	Saipan	Tinian	Rota
Power	15,624 out (Assessments ongoing)	100% Offline	Back to Normal Operations
Water	33% Restored (Boil Notice)	98% Operational (Boil Notice)	100% Restored

Saipan Restoration

System Status & Safety

- **Outages:** 15,624 customers remain without power, including 11,769 residential customers.
- **Infrastructure:** A total of 662 power poles are confirmed down.
- **Assessments:** U.S. Department of Energy drone assessments are ongoing, moving north from Koblerville toward Dandan and Fina Sis.

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- **Hazardous Materials:** EPA and FEMA support for hazardous material cleanup, including damaged transformers, **is scheduled to begin Sunday, April 26, 2026.**

Transmission & Feeder Updates

- **Feeder 1 & 3, Partial 1** to the Hospital was initially energized at 4:00PM on 04/19/2026 and remains online with the CUC grid on 04/22/2026 at 7:04PM and 100% load at 8:02PM.
- **Feeder 4:** Completed restoration work of clearing down wooden poles from Kagman Main Road. Completed restoration work at the KG 131 well, Kagman Booster overhead power lines to the generator.
- **(New) Feeder 7:** Currently restringing and re-framing conductors at the As Matus Water Wells.
- **Kiya 1:** Completed ongoing restoration work of restringing, reframing of conductors towards the Isley Water Wells, 7 spans to complete and ready to energize primary lines when Power Plant no. 3 is ready to be energized.
- **Kiya 3:** Completed the restoration work at the S3 Lift Station, the facility has been isolated and ready to be energized. All pad-mounted transformers, customers who were isolated are awaiting the linecrew to open fuse cut-outs ready to be energized.
 - FEMA Debris Task Force cleared access to Chalan Kiya Road.
 - Restringing and framing of conductors on Beach Road and Chalan Msgr. Guerrero (former Atkins Kroll intersection) to the Garapan Fishing Base (near Horiguchi Building)
- **Kiya Substation:** Pending installation of back up FEMA generator.

Current Stats: 662 poles down | 15,624 total customers out (11,769 residences).

Power Generation Facilities

Facility	Status	Repair Timeline
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Plants 1 & 2	Assessments complete; debris clearing ongoing.	60% complete on side wall repairs; 1+ week for engine drying.
Plant 3	Temporary fuel tank permit received.	Energization to the feeder was completed at 7:28 PM on 04/25/2026.
Plant 4	Side wall repairs started.	3–4 weeks for temporary repair; 1 MW currently online for the hospital.
Aggreko	Damage assessment is completed.	Pending clearance from Power Distribution and Power Generation to energize feeders.

Tinian & Rota Restoration

- **Tinian:** Feeder assessments are 80% complete; **111 poles and 38 transformers are confirmed down.** All feeders remain **offline** (1,059 customers out).
- **Rota:** Feeders 1 & 2 are 98–100% energized. **Rota line crews are expected to arrive in Tinian on Monday, April 27, to assist with restoration.**

WATER RESTORATION

Saipan Water

- **Current Production:** 5.7 million gallons/day (54% capacity).
- **Customer Access:** 34% (2,994 of 8,758 customers).
- **Infrastructure:** 41% (50 of 138) of wells and facilities are online. 0 are on the CUC power grid.

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- **Recent Wins: 7 well weather heads repaired as of 5:40 PM on 04/25/2026**; Saltwater treatment system installed at Sugar Dock.

⚠️ BOIL WATER NOTICE REMAINS IN EFFECT.

Saipan Filling Stations (Effective 04/25)

- Puerto Rico Road, Puerto Rico — 8:00 AM to 11:00 PM daily
- Dr. Torres Drive (WSR Elementary), Chalan Kanoa — 8:00 AM to 11:00 PM daily
- Tinaktak Drive, Koblerville — 8:00 AM to 6:00 PM daily
- Capitol Hill Road, Capitol Hill — 8:00 AM to 6:00 PM daily
- Chacha Road, Kagman — 8:00 AM to 11:00 PM daily
- Tuturam Drive, San Vicente — 8:00 AM to 11:00 PM daily

Additional filling stations are being used to support government tanker operations supplying emergency shelters and critical facilities.

Tank Service Area (TSA)	Estimated Customers with Water		No. of Customers
	Count	Percent	
As Matusis	235	50%	470
Kannat Tabla	0	0%	764
As Terlaje	0	0%	315
Capitol Hill	401	92%	436
Puerto Rico	822	100%	822
Agag	261	90%	290
Rapagao	47	30%	155
Calhoun	47	10%	471
Dandan	0	0%	730
Gualo Rai	130	85%	153
Isley/Koblerville	575	30%	1,918
Kagman	54	5%	1088
San Vicente	199	20%	993
Papago	138	90%	153
Total	2,909	33%	8,758

Saipan Wastewater

- **Plants:** Sadog Tasi Wastewater Treatment Plant is operational with a FEMA generator. Agingan plant is monitored and fueled by FEMA.
- **Lift Stations:** 15 on CUC generators , 12 on portable generators , 6 via septic hauler bypass. A3 Lift Station is now operational with a FEMA generator.

Tinian Water Update

- **Water Service:** 98% online; 861 total customers (679 residential).

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- **Damage Assessment:** Roof damage observed on Tinian Water Tank ; engineering cost estimates pending.
- **System Operations:** Maui 2 well running on backup generator.

⚠️ BOIL WATER NOTICE REMAINS IN EFFECT.

Rota Water Update

- **System Status:** 100% online; 863 total customers (681 residential).
- **Notice:** Precautionary Boil Water Notice was officially canceled as of April 22, 2026.
- **Infrastructure:** Solar chlorination system is non-operational; **CUC is using an alternative chlorination source.**

COMMUNICATIONS

Network Coverage Overview

- **Provider 1 Statistics:** Saipan (97%), Rota (100%), Tinian (55%).
- **Provider 2 Statistics:** Rota (100% on Mobile Services), Saipan/Tinian (Specific areas restored).

Restored Areas: Saipan

- **Newly Restored:** San Vicente
- **Active Sectors:** Grandvrio, China Town, Dandan, Mt. Tapochao, Kagman, Kensington Hotel, Sasha Building (Quarter Master), DSebastian Building (Tanapag), MH2 Building (Puerto Rico), Lower Base (CUC Plant), Paradiso Resort, Crowne Plaza, Torres Building (Sugar King), Hermans Bakery, CNMI Homeland Security, Finasisu, Kiyu-Ville, Koblerville Village, Nauru Building, Afetna Supermarket, Thunder Chicken, RJ Plaza, Airport, and Gualo Rai BECQ.

FUEL AVAILABILITY

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Island	Provider	Locations & Hours
Saipan	Shell	Highway Express, Dandan, Susupe (6:00 AM – 7:00 PM). <i>San Roque reserved for First Responders.</i>
	Mobil	Chalan Kiya, Piao, Garapan, Middle Rd, Koblerville, Sadog Tasi, Susupe (8 AM – 6 PM).
Tinian	Tinian Fuel Services	7:00 AM – 6:00 PM
Rota	Multiple	Luta Gas & Sasanhaya (6:00 AM – 7:00 PM)

PUBLIC TRANSPORTATION

Commonwealth Office of Transit Authority

Current Operations

- **Call-A-Ride Rota (CARR)** is fully operational.
- **Call-A-Ride Saipan (CARS)** is only operating for essential trips (hemodialysis, prescription refills, clinic visits, and scheduled appointments).
- **Fixed Route Blue Line 1B** is operational under modified service hours.
Operational hours are Sunday-Saturday from 6:30AM to 5:30PM.

Temporarily Suspended

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- **Call-A-Ride Tinian (CART) is temporarily suspended. Services will resume on Thursday, April 30, 2026.**

SHELTERS & HOUSING

Saipan Shelters & Housing

- Marianas High School (1)
- Marianas High School (2)
- Oleai Head Start
- Koblerville Elementary School
- Kagman Community Center
- Kagman High School
- Dandan Head Start
- Garapan Elementary School
- DCCA Kagman Community Center

Tinian Shelters & Housing

- Tinian Elementary School
- Magdalena M. Hofschneider, Tinian Head Start

Current Shelter Population: 559 (decrease of 6 as of 4/26/2026)

HEALTH & MEDICAL SERVICES

Saipan Health & Medical Services

- **CHCC Emergency Dept:** 24/7 Operations.
- **Outpatient Clinics**
 - Family Care: Mon-Sat (8AM–11PM), Sun (3PM–11PM).
 - Children's/Women's: 7:30 AM – 4:30 PM.

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- **Pharmacy:** 8 AM – 5:30 PM (Drive-thru available). Closed for lunch 12:00–12:30.
- **Samaritan’s Purse:** Daily 8 AM – 8 PM (CHCC Upper Parking Lot).
- **Private Clinics:** Medical Associates (8 AM – 4 PM), Isla Community Health - Kagman (9:00 AM – 3:00 PM), Isla Community Health - Southern (8:00 AM - 4:00 PM), Saipan Health Clinic (9:30 AM – 12:30 PM).

Tinian Health & Medical Services

Lucia “Chiang” Villagomez Arizapa Health Center

- **OUTPATIENT PHARMACY**
 - Hours: 8:00 AM – 5:30 PM (Monday – Friday)
 - CLOSED ON WEEKENDS AND HOLIDAYS

Rota Health & Medical Services

Rota Health Center

- Hours: 7:30AM – 4:30PM
- **OUTPATIENT PHARMACY**
 - 8AM – 5:30 (Monday – Friday)
 - CLOSED ON WEEKENDS AND HOLIDAYS

The Emergency Prescription Assistance Program

The Emergency Prescription Assistance Program, or EPAP is a federal program that helps uninsured people in disaster areas get the prescription drugs, vaccinations, medical supplies, and equipment that they need.

Who qualifies? Answer: People without health insurance

People who qualify for EPAP can replace certain prescription medicine, medical supplies vaccines and certain pieces medical equipment that were:

- Lost or damaged while evacuating or because of the disaster
- Not refilled before disaster
- Lost or damaged at evacuation shelter

You are ineligible for the EPAP if you have

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- Individual health insurance policy
- Employer-sponsored coverage
- Medicare
- Medicaid
- Other third-party coverage

If EPAP is activated in your area after a disaster, follow these steps for help:

- Make sure you qualify for EPAP
- Find out if your prescription or medical supplies are covered by EPAP
- Find a pharmacy participating in EPAP
- Give the pharmacy your medical information

EDUCATION

CNMI Public School System

- Schools Closed/Open: All Public School System schools and Head Start/Early Head Start centers remain **closed**. Site assessments ongoing. After all assessments are completed, the next phase will be emergency repairs and debris removal. Some schools and centers remain activated as designated community shelter sites.
- **Tentative Reopening Date: None as of April 23, 2026.**

Northern Marianas College

- Northern Marianas College (NMC) has announced that the Spring 2026 term is **ending early in response to the ongoing recovery from Super Typhoon Sinlaku**.
- To further support students during these challenging times, NMC has activated a dedicated student hotline: (670) 285-2059/7651 available from Monday to Friday from 8:00 a.m. to 5:00 p.m. WhatsApp messaging is an available option as well. More information is available at www.marianas.edu.

Northern Marianas Technical Institute (NMTech)

- NMTech campus will be open for limited operations for cleaning purposes only as it was flooded and filled with mud. Selected Staff report back to work on Monday to gut ceiling and floor tiles and drywall that has been saturated. All staff will report on Wednesday for full campus clean up. Depending on results of clean up will determine opening of campus for emergency services utilization, I.e. culinary classroom.
- **Spring classes will be suspended until the latter part of June 2026.**

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AIRPORT & PORT OPERATIONS

Saipan International Airport

Status:

- Runways clear and operational
- Operating on generator power with limited running water

Flights:

- United Airlines resuming daily Guam service (effective April 23, 2026)
 - Arrival: 8:50 AM
 - Departure: 9:55 AM
- MACS and Star Marianas Air (SMA) operating daytime commuter and cargo flights
- Additional airline partners pending confirmation

Capacity & Operations:

- Flights limited to daytime operations only (due to damaged navigational aids)
- 1 operational jetway (#2); Jetway #6 under repair
- 2 stair carts available as backup
- Additional assistance is being provided by staff from the Guam International Airport Authority

Francisco Manglona Borja/Tinian International Airport

- Open with restrictions
- Humanitarian flights only
- Daytime operations only

Benjamin Taisacan Manglona International Airport (Rota)

- Open and operational
- Able to receive flights

SEAPORT OPERATIONS

NO CHANGE FROM PREVIOUS SITREP

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Current Status

- All seaports (Saipan, Tinian, Rota) are open under Port Heavy Weather Condition (PHWC) WHISKEY
- Operations extended to daylight hours only

Operations

- Ports open to commercial traffic
- Cargo transfer operations permitted
- Daylight-only operations remain in effect

Recent Updates (Last 48 Hours)

- All ports continue under PHWC WHISKEY
- Commercial vessel operations have resumed with daylight restriction
- Navigation safety advisories issued to mariners

Navigation Safety

- Mariners are advised to use caution when entering or departing waterways
- Report damaged navigation aids to the U.S. Coast Guard Forces Micronesia/Sector Guam Command Center

PUBLIC SAFETY

General Updates

- **All beaches are currently open**
- All non-essential service fees are temporarily suspended during the recovery period

Traffic Safety Notice for Saipan

Due to dark intersections and non-functioning traffic signals, motorists are advised to follow these guidelines:

- Complete Stop: Come to a full stop at all intersections
- Right of Way:
 - First vehicle to arrive proceeds first
 - If arriving at the same time, yield to the vehicle on your right

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- Left Turns: Yield to oncoming traffic unless you have established the right of way
- Reduce Speed: Slow down well in advance of intersections
- Stay Alert: Treat all non-functioning signals as a 4-way stop
- Use Signals: Clearly indicate your driving intentions

Pedestrian Safety

- Exercise extra caution, especially at night
- Be aware that street lighting may be limited or unavailable

Key Contact Information

Service	Contact
Emergency	911
CUC Trouble Desk	670-664-4282 or 670-236-4333
Public Health	670-234-8950
Red Cross	(670) 234-3459
CNMI EOC Hotline	(670)-237-8000 or (670)-287-7106

Stay Informed

The CNMI Joint Information Center will be verifying and releasing critical information in regards to all response and relief efforts pertaining to Super Typhoon Sinlaku. The public is informed to be aware of false information and rumors that may be spreading.

The official media channels of the CNMI Joint Information Center are the CNMI Office of the Governor and Lt. Governor Facebook and Instagram Pages.

Facebook: @cnmigovernor

Instagram: @governorcnmi

Website: governor.cnmi.gov/jic/sinlaku/

CNMI Homeland Security and Emergency Management Facebook:

<https://www.facebook.com/cnmieocswp/>

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Commonwealth Utilities Company: cucgov.org
Commonwealth Healthcare Corporation: chcc.health

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